

KIRBY CHEMIST

YOUR LOCAL PHARMACY

Opening Hours

Monday	09:00 - 19:00
Tuesday	09:00 - 19:00
Wednesday	09:00 - 19:00
Thursday	09:00 - 19:00
Friday	09:00 - 19:00
Saturday	09:00 - 18:00
SundayClosed....
Bank HolidayClosed....

Local Surgeries

Cross Deep Surgery 4 Cross Deep Twickenham, Middlesex TW1 4QP 020 8892 8124	Dr Edmonds Dr Lloyd Dr Robertson Dr To
Hampton Wick Surgery 1 Upper Teddington Road Hampton Wick KT1 4DL 020 8977 2638	Dr Betts Dr Banstead Dr Moore Dr O'Flynn
Park Road Surgery 37 Park Road Teddington, Middlesex TW11 0AU 020 8977 5481	Dr Bradley Dr Brockbank Dr Patton Dr Potts
Thameside Medical Practice 180 High Street Teddington, Middlesex TW11 8HU 020 8614 4930	Dr Childs Dr De Bruyne Dr Kendall
The York Medical Practice St Johns Health Centre, Oak Lane Twickenham, Middlesex TW1 3PA 020 8744 0220	Dr Barnes Dr Harper Dr Thomas Dr Parsons Dr Richards

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Services Provided

- Cholesterol & BP testing
- Sale and dispensing of private and NHS prescriptions
- Disposal of unwanted medicines
- Repeat dispensing service
- Smoking cessation programme
- Weight management
- Advice and information
- Holiday medicines and advice
- Prescription collection service
- Compression Hosiery
- Mobility and continence advice and supplies
- Nutrition
- Pregnancy and baby care
- MUR - Medicines use review

Leaflet design - Alykhan Nurmohamed (BSc Hons)
Kirby Chemist, Graphic Designer / Dispensing Technician

Kirby Chemist
53 High Street
Teddington
Middlesex
TW11 8HA

Please feel free to ask a member of staff if you require any further information regarding any products or services outlined in this leaflet

KIRBY CHEMIST

Tel: 020 8977 5509
Fax: 020 8943 0733
Web: <http://www.kirbychemist.co.uk>
Email: erkirby.chemist@npanet.co.uk

YOUR LOCAL PHARMACY

Your guide to

OUR SERVICES

www.kirbychemist.co.uk



KIRBY CHEMIST

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THIS LEAFLET OUTLINES THE SERVICES AVAILABLE FROM KIRBY CHEMIST

Dispensing your prescriptions

We dispense NHS and private prescriptions. If you take prescribed medicines regularly, Kirby Chemist offer a free prescription collection service from:

- Cross Deep Surgery
- Hampton Wick Surgery
- Park Road Surgery
- Thameside Medical Practice
- The York Medical Practice

We can collect prescriptions from your doctors surgery on your behalf and have your medication available for collection from the pharmacy. Please allow a minimum of three working days for this service. For more information, please ask a member of staff.

Repeat Dispensing

For those patients with long-term conditions, Kirby Chemist provides repeat dispensing as an alternative way for patients to obtain repeat supplies of their medication without contacting their GP every time a new prescription is required and you can have your medication within minutes

Advice & Accessibility

At Kirby Chemist, we aim to provide our patients with up to date information and advice on a wide range of healthcare topics. We are also able to advise on where to access further information on other health and social care providers or support organisations. Expert advice can be obtained by our healthcare staff and a highly qualified health professional in a quite are in confidence. We are wheelchair and prams friendly.

BP & Cholesterol Testing

We offer free Blood pressure testing by one of our pharmacists and we also offer two types of cholesterol testing.

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The first cholesterol test available is a total presence of cholesterol. The second is the full profile including total cholesterol and breakdown of good / bad cholesterol and triglycerides. These are 12 hour fasting test and need to be booked in advanced.

Unwanted medicines

We are happy to accept any unwanted medicines or medicines that have passed their expiry date and dispose of them safely and there is no charge for this. Unfortunately, we are unable to accept any needles or syringes due to new legislation. Please contact the Richmond and Twickenham PCT for information about this.

Holiday & Travel Care

At Kirby Chemist, the pharmacist is always glad to help prepare and advice you on skin protection, tummy upsets, insect bites and stings. We are also able to provide information on travel vaccines, malaria tablets, medical kits for those who are planning to travel to a foreign destination for you to enjoy a safe and worry free holiday.

Your Health

A complete A-Z of vitamins are available with expertise advice on hand. For those who prefer natural remedies for treating common conditions, natural, herbal and homeopathic medicines and oil can be obtained within the pharmacy. Along with local GP surgeries, we provide advice on common conditions and supplying the appropriate over the counter medicine. For further information, please inquire within.

Pregnancy & Baby Care

At Kirby Chemist, we supply a wide range of baby care including organic food items and nappies. Our pharmacists can advise you on important advice to ensure you and your baby stay in best of health

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Stop Smoking Cessation

Since June 2006, Kirby Chemist have been running a stop smoking cessation program to advise you on NRT products available and give you advise on giving up. We can regularly check the amount of nicotine in your body and help motivate and monitor your progress. If you are thinking about giving up, please ask for more information.

MUR - Medicines Use Review

We are currently offering a free consultation for patients to come in and spend ten minutes talking to us about your medication. We will advise you on how to get the most out of them and it is an opportunity to ask use any questions you may have regarding them

Confidentiality

If you want to talk to a member of staff or the pharmacist about your medication or if you want us to dispense your prescription, the information provided will remain confidential to only you and authorised staff. When a prescription is dispensed, a minimum amount of information is recorded on our computer system. If you wish more information to be added to your record, this can be done with your consent. This will help us to make sure you receive the correct advice on prescribed or over the counter medicines.

NHS Complaints Procedure

If you are unhappy with our service, please do not hesitate to let us know. If you are still not satisfied with the outcome, you can follow the standard NHS complaints procedure.